Formula Recall

How do I know if my baby's formula has been recalled?

The FDA is advising consumers not to use Similac, Alimentum or EleCare powdered infant formulas if all of the following are true:

- The first two digits of the code are 22 through 37 AND
- The code on the container contains K8, SH, or Z2, AND
- The expiration date is 4-1-2022 (APR 2022) or later.

GGE	3500 0545 BY 1JRN2024	354 SIMESPWD	
/ 1			
37 K8, SH, 3	10.00	010	
	020A0784-8	PIZA	
36135SH USE BY	0 0546 1JAN2024 :	354 SIMESPWD	

Bottom of formula container

Abbott has also developed a web-based tool to determine if your formula was included in this recall. You can <u>*check your formula's lot number*</u>, located at the bottom of your formula container.

If you receive formula from WIC and have purchased recalled formula with your eWIC card:

- Step 1*: Contact the store you purchased the recalled formula from. The store may be able to exchange your recalled formula for a similar formula of your choosing that is a comparable amount. The store will follow their exchange policy for <u>all customers</u> <u>including WIC participants.</u> They may offer you a formula:
- That is the same brand
- That is a different brand
- That is a different formula type (including powdered to concentrate or powdered to ready-to-feed).

If the store does not have any product available to exchange, keep your cans and try to exchange at a later date.

*TAT WIC is able to temporarily offer this option for participants because of special waivers given by USDA, due to this recall.

- Step 2: Do not use the formula. If you do not have formula and need formula immediately, contact your <u>local WIC office</u> to let you know of your options.
- Step 3: If you are not able to exchange the formula at the store, you may decide to return the product directly to Abbott. WIC participants have the same rights as all other consumers under this recall and may follow directions from Abbott, provided via <u>www.similacrecall.com</u> or 1-800-986-8540 for returning recalled product. For questions please contact the local WIC office at (701) 627-4642.

IMPORTANT!!

- As a part of the recall exchange process, WIC authorized vendors are not required to, nor do we recommend that they, determine whether a product was purchased using WIC benefits.
- WIC authorized vendors must treat all customers the same with regard to the recall exchange process and possible substitutes (which may include, but are not limited to, the same product, a substitute product, store credit, or a cash refund).